

Prime  
**Medical Alert**

**Immediate  
Medical Assistance**

at the

**push of a  
button!**

Medical Alert  
**Monitoring**  
24/7



**Call Now (800) 723-6442**

# Welcome to Prime Medical Alert

Thank you for your interest in Prime® Medical Alert. We provide peace-of-mind to you and your loved ones by offering 24/7 immediate assistance - all at the push of a button.

Benefits you receive from Prime® include:

- Free 2-3 Day Shipping
- No Activation Charges
- No Cancellation Fees
- No Long-Term Contracts
- Unlimited Usage without Additional Fees
- Unlimited Emergency Contacts

To Get Started Simply Choose One of the Following:

- Call a friendly medical alert representative at 800-723-6442
- Visit [www.PrimeMedicalAlert.com](http://www.PrimeMedicalAlert.com) and place your order
- Complete the included order form and send it by mail or fax

Whether it be our high quality equipment, multiple options, or low prices, we look forward to providing the same peace-of-mind thousands of individuals already enjoy.

Sincerely,

**William Campbell**

William Campbell



Special: Free Lockbox  
Included with Any Signup

Call 1-800-723-6442 or visit [www.PrimeMedicalAlert.com](http://www.PrimeMedicalAlert.com)

# How Prime Medical Alert Works

## Press the Emergency Button on your LifeSentry



Wear your LifeSentry whenever you are in your home. It is lightweight, water resistant and works both inside and outside the house. LifeSentry can be worn as a necklace, bracelet, or belt-clip. A unique advantage of LifeSentry is being able to speak directly into the wearable device instead of the base station like the Traditional PERS (Personal Emergency Response System).

## Speak to a Certified Emergency Operator

Once connected to the emergency operator, you can communicate to them directly through the necklace/bracelet/belt-clip; our operators are EMT certified with post-secondary degrees. In the event of an emergency the operators are able to directly dispatch instead of calling the local 911 and losing valuable time.



## Help is on the Way

Depending upon your instructions; we will notify the emergency services, family, friends, neighbors, or anyone else on the list of emergency contacts. The operator stays on the line until help arrives.



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# How Prime Medical Alert Works

## What is the main difference between LifeSentry and other medical alert systems?

With LifeSentry, you can actually speak directly into the device you are wearing; other systems require you to speak into the base unit.

## What areas does Prime Medical Alert cover?

Prime Medical Alert covers the entire United States and Canada. We have a comprehensive list of all local dispatches.

## What happens if I accidentally press the button?

Simply press the clear button or let the operator know it was an accident. There are no charges associated with usage or false alarms.

## Do I need a landline telephone?

A landline telephone is not necessary. Advise one of our agents if a landline is not available and you will be setup with the proper attachments.

## Is a contract required?

There are no long-term contracts; you are able to cancel at any time without penalty.

## What if I change my address?

Simply call our toll free number 800-723-6442, verify your identity, and we will update your information within 1-2 hours.

## What happens if the medical alert requires service?

We will expedite a new unit to your home including a box with return postage.

## How often do you test the system?

We electronically test LifeSentry on a daily basis. At any time the user can simply press their LifeSentry and tell the operator they are testing the unit (there are no additional usage charges).

## How long does it take to receive LifeSentry?

A new unit is shipped immediately and should arrive within a 2-3 day timeframe. Setup takes 2-5 minutes. It is that easy!

Call 1-800-723-6442 or visit [www.PrimeMedicalAlert.com](http://www.PrimeMedicalAlert.com)

# LifeSentry Vs Traditional Medical Alarm

Medical Alarm Features	LifeSentry	Traditional
Speak and Listen Directly Through the Necklace/Bracelet	YES	No
Up to 600 + feet of Communication Range	YES	No
Out-of-Range Notification	YES	No
Call Center Staffed - with Certified EMTs	YES	Yes
Call Center Guaranteed To Stay On Line Until Help Arrives	YES	Yes
Water Resistant	YES	Yes
Spanish Speaking Operators	YES	Yes
Panic Button Range	Up to 600+ ft	400 ft
Backup Battery Life	30 hrs	32 hrs

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# Product Accessories

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## Emergency Communicator

The Emergency Communicator allows for a permanent mount option for the bathroom, bedside table or any wall in the house. Similar to the device the user wears, the Emergency Communicator has full two-way voice communication. Mount low, close to the floor for easy access in the event of a fall. The Emergency Communicator is also water-resistant (can be mounted in the shower, near the sink, etc.).



## Lockbox (included free)

The lockbox is optional and can be used to store a set of keys outside the home. The lockbox has a combination, which is given to first responders during an emergency, allowing them to retrieve the house key and enter the home without damaging the front door. Along with your purchase, the lockbox arrives programmed and ready to go. We encourage all customers to select a lockbox and avoid the possibility of expensive home repairs.

# LifeSentry Options

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## Payment Options

Annually	34.95 / month
Quarterly	37.50 / month
Monthly	39.95 / month
Purchase Option	275.00 + 24.95 / month

### Lockbox - FREE with Signup



Allows emergency responders easy access to your home in the event the user is unable to get to the door.

### Additional Necklace or Bracelet - 1-time fee of 99.00 or 10.00 / month



With an additional LifeSentry transmitter a second user can be activated at no additional charge.

### Emergency Communicator - 1-time fee of 120.00



Mount them in the bathroom, hallway, or anywhere accidents are likely to happen.



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To Order By Phone:

**(800) 723-6442**

[WWW.PRIMEMEDICALALERT.COM](http://WWW.PRIMEMEDICALALERT.COM)



**24 Hours a Day, 7 Days a Week**