

Prime
Medical Alert

**Immediate
Medical Assistance**

at the

**push of a
button!**

Medical Alert
Monitoring
24/7



Call Now (800) 723-6442

Welcome to Prime Medical Alert

Thank you for your interest in Prime® Medical Alert. We provide peace of mind to you and your loved ones by offering 24/7 immediate assistance - all at the push of a button.

Benefits you receive from Prime®:

- Free 2-3 Day Shipping
- No Activation Charges
- No Cancellation Fees
- No Long-Term Contracts
- Unlimited Usage without Additional Fees
- Unlimited Emergency Contacts

To Get Started Simply Choose One of the Following:

- Call a friendly medical alert representative at 800-723-6442
- Visit www.PrimeMedicalAlert.com and place your order
- Complete the included order form and send it by mail or fax

Whether it be our high quality equipment, multiple options, or low prices, we look forward to providing the same peace-of-mind thousands of individuals already enjoy.

Sincerely,

William Campbell

William Campbell



Special: Free Lockbox
Included with Any Signup

Call 1-800-723-6442 or visit www.PrimeMedicalAlert.com

How Prime Medical Alert Works

Press Your Emergency Necklace or Help Button



Wear your emergency pendant whenever you are in your home. It is lightweight, water resistant and works both inside and outside your house. We offer two options: the Medipendant and Traditional PERS (Personal Emergency Response System). The Medipendant allows you to speak directly into the necklace/bracelet. With the Traditional PERS, you speak into the central base station.

Speak to a Certified Emergency Operator

Once connected to the emergency operator, you can communicate to them either directly through the necklace/bracelet or through the centrally located base station; our operators are EMT certified.



Help is on the Way

Depending upon your instructions, we will notify the emergency services, family, friends, neighbors, or anyone else on the list of emergency contacts. The operator stays on the line until help arrives.



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How Prime Medical Alert Works

What happens if I am unable to communicate with the operator?

Most of our clients have a predesignated plan of action which usually includes calling the home phone first and then either dispatching or notifying contacts.

What area does Prime Medical Alert cover?

Prime Medical Alert covers the entire United States and Canada. Prime Medical Alert has a comprehensive list of all local dispatches.

What happens if I accidentally press the button?

Simply press the clear button or let the operator know it was an accident. There are no charges associated with usage or false alarms.

Do I need a landline telephone?

A landline telephone is not necessary; please let one of our agents know if you do not have a landline and we can get you set up with the proper attachments.

Do I have to sign up for a contract?

There are no time contracts associated with Prime Medical Alert services. You are able to cancel at any time without penalty.

What if I change address?

Simply call our toll free number 800-723-6442, verify your identity, and we will update your information within 1-2 hours.

What happens if the medical alert requires service?

We will expedite a new unit to your home including a return postage paid for the unit needing service.

How often do you test the system?

We electronically test the units on a daily and weekly basis. At any time the user can simply press the AmberSelect and tell the operator they are testing the unit (there are no additional usage charges).

How long does it take to receive the medical alert?

A new unit is shipped immediately and should arrive within a 2-3 day timeframe. Setup takes 2-5 minutes. It is that easy!

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Product Guide



Necklace/Bracelet/Belt-Clip

Each transmitter is supplied with a wristband, a pocket clip, and an adjustable nylon neck cord with a breakaway release. The transmitters are miniature, water-resistant and supervised (they are tested every two hours for battery life and functionality), designed specifically for at home emergency use. Pressing the button on the transmitter sends a digital coded wireless signal to its companion receiver, which then notifies our EMT certified emergency operators that a client is in distress.



Emergency Button

The Emergency Button transmitter is a supervised, water-resistant emergency alarm transmitter designed for use with Prime's Traditional PERS consoles. This transmitter features a large, easy to find, bright red HELP button. Pressing the button activates the transmitter and sends a digitally coded wireless signal to its companion receiver. The transmitter can be wall mounted using the integral snap-on mounting brackets, or simply be placed on a table. Four rubber "feet" are supplied for tabletop use. A non-labeled aqua-colored button is also included with the transmitter for alternative uses.

Product Guide

Activity Timer



The optional activity timer can be set so that the client checks in every day to notify the monitoring center that everything is alright. The emergency alarm will trigger automatically if the time set elapses before an activity transmitter is triggered or the console's HOME button is pressed.

Lockbox (included free)



The lockbox is option and can be used to store a set of keys outside the house. The box has a combination that will be give to the first responders in the event of an emergency, allowing them to retrieve the house key and enter the house without damaging the front door. After purchase, the lockbox can be delivered through the mail and arrives ready to go. We encourage those customers particularly concerned about in home falls to select a lockbox and avoid the possibility of expensive home repairs.

Smoke & CO Detector



The Smoke Detector transmitter is a photo-electric smoke alarm with a built-in transmitter designed for use with Prime's Traditional PERS. The Carbon Monoxide (CO) Detector provides a warning to alert against both the acute and chronic effect of CO poisoning. When either smoke or CO are detected, our operators are alerted. Prime's EMT certified operators notify the client and dispatch the appropriate authorities if necessary.

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Traditional PERS Options

Payment Options

Annually	18.95/month
Quarterly	21.95/month
Monthly	24.95/month
Purchase Option	150.00 + 13.95/month

Additional Necklace or Bracelet -
1-time fee of 35.00 or 3.99/month



With an additional Help Button, a second user can be activated at no additional charge.

Lockbox - FREE with Signup



Allows emergency responders easy access to your home in the event the user is unable to get to the door.

Help Button

Mount them in the bathroom, hallway, or anywhere accidents are likely to happen.



- 1 for 3.50/month
- 2 for 3.29/month each
- 3 for 2.99/month each
- 4 for 2.79/month each
- 5 for 2.69/month each
- 6 for 2.49/month each

Activity Monitoring - 5.99/month



Every day the user checks in. If there is no response our monitoring center notifies emergency contacts and responds accordingly.

911 Anywhere - 9.95/month



For emergencies out of the house. Can be worn as a necklace, hung from the rearview car mirror, or simply put in the users pocket. Press the button and be connected to an emergency operator.

Smoke and CO Detector - 9.95/mo each

If you are worried about either smoke or Carbon Monoxide, these are a necessary.



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To Order By Phone:

(800) 723-6442

WWW.PRIMEMEDICALALERT.COM



24 Hours a Day, 7 Days a Week